



PRE-RENTAL PERMIT & AGREEMENT

IMPORTANT: PLEASE READ CAREFULLY SIGN, INITIAL AND RETURN

Name: _____ Arrival/Departure Date: _____

IMPORTANT: In order to guarantee your reservation, this form must be returned to us signed within 15 days of receipt or your reservation may be cancelled! Rental Type: _____ Confirm # _____

Date: _____ Listed Price: \$ _____ Discounted: \$/% _____ Deposit: \$ _____

Balance Due: \$ _____ Balance Due Date: _____

Method: VISA M/C CHECK OTHER: _____ Credit Card Number Ending In: _____ Exp. _____

Name of Cardholder: _____ Signature of Cardholder: _____

Upon your balance due date, do you wish for us to take final payment automatically? Yes No

If yes, what credit card would you like for us to charge? Credit Card Number: _____ Exp. _____

Name of Cardholder: _____

Signature of Cardholder: _____ Date: _____

Int. 1. PAYMENT OF RENTAL:

- a) The reservation deposit is applied to the cost of the rental.
- b) The balance of the rental is due and payable at least **75 days prior to the arrival date**
- c) If full payment is not received 75 days prior, your reservation will be considered cancelled, WITHOUT NOTICE, and the entire deposit will be forfeited.

Int. 2. CANCELLATION:

- a) There is a full refund on reservations cancelled 1-5 days after booking.
- b) 50% of the reservation deposit is refundable if the reservation is cancelled, in writing, more than 75 days prior to the arrival date.
- c) Full rental fee or all deposits paid will be retained if you cancel your reservation less than 75 days prior to your arrival date.

Int. 3. SECURITY DEPOSIT:

- a) A security/damage deposit in the amount of **\$ 2500 for Queen Boats/ \$1000 for Presidential/Executive's** is required prior to boarding.
- b) The deposit will be kept totally, or in part, if houseboats, cabins, or other boats are returned damaged, unclean or without complete inventory.
- c) The security deposit must be paid in cash, cashier's check, money order, traveler's check, Visa or MasterCard. **NO PERSONAL CHECKS WILL BE ACCEPTED.** On Holiday Weekends (College Week, Memorial Day) all houseboat deposits increase by \$1000 and must be paid in cash, cashier's check or money order.

Int. 4. THE PERMIT HOLDER AND CREW AGREE:

- a) Permit Holder warrants that he or she is 21 years of age.
- b) Permit Holder agrees to pay for rental according to the published rates set forth by Silverthorn Resort schedule.
- c) To inspect the houseboat, cabin or other boat and its equipment and accessories prior to departure and to complete a full orientation given by Silverthorn Resort.
- d) The permit holder agrees to assume full responsibility for any loss, damage, or injury to the houseboat, cabin or other boat, or any property or facilities owned or operated by Silverthorn Resort caused by the permit holder or any member of his party.
- e) The permit holder agrees that the houseboat, cabin or other boat shall be operated in a careful and proper manner, and in compliance and conformity with all federal, state, and local laws, rules, and regulations, as well as the rules and regulations of Silverthorn Resort.
- f) Not to operate the houseboat, cabin or other boat to cause harm, injury or damage to any other person or property.
- g) To report immediately any damage or malfunction involving the houseboat, cabin or other boat to Silverthorn Resort.
- h) Your houseboat will be ready for boarding **SOMETIME** between 3:00 – 6:00 p.m. or as early as our staff and maids have completed their work. You can arrive as early as you want on departure day but **BE PREPARED TO WAIT** until your boat is ready. If you get it earlier than expected then think of it as a bonus. Most of the houseboats are returning the same morning you are scheduled to depart. It takes some time to clean and check these boats. You and your party may have to wait for your houseboat to be ready.
- i) Upon return, to pay Silverthorn Resort for gas used during the rental period and for any lost inventory item or for any other loss or damage.
- j) Permit Holder agrees to pay Silverthorn Resort for any service calls other than those deemed as a result of mechanical failure at a rate set at Silverthorn Resort.

Int. 5. BOAT MALFUNCTION:

In the event of any malfunctions, mechanical or electrical failure or breakdown of the houseboat, cabin or other boat and any of its parts, equipment or accessories, Silverthorn Resort shall not be responsible to adjust amounts paid for any delays or interruptions, which may happen. Silverthorn Resort shall endeavor to service the houseboat and to complete any required repair or replacement as quickly as possible. This can only happen if we are made aware of the problem at the time it occurs. Should you experience failure of any kind, please notify the Resort immediately.

Int. 6. PET POLICY:

A maximum of one pet per houseboat please, an additional pet will be an additional \$35.00 non-refundable charge. Any excessive cleaning required upon departure of pet hair, urine etc. will be charged to your credit card at the rate of \$25.00 per hour. Any damages will be charged at replacement cost.

Int. 7. LIABILITY:

Silverthorn Resort shall not be liable for loss of, or damage to, any property left, stored or transported in or on or by the houseboat, cabin, or other boat, either before or after the return thereof to Silverthorn Resort whether or not such loss or damage was caused by or related to the negligence of Silverthorn Resort, its agents, and employees. The permit holder does hereby assume all risk or such loss or damage and waives all claims against Silverthorn Resort, its agents, and employees, by reason thereof, and agrees to hold Silverthorn Resort, its agents, servants, and employees, against all claims based on or arising out of such loss or damage. Silverthorn Resort reserves the right to cancel the remaining period of the rental with the resulting forfeiture of any fee paid in respect of the rental period. If in the opinion of a representative of Silverthorn Resort relating to the use or operation of the houseboat, or is in contravention of the Regulations and such contravention is a hazard to navigation, people or property, including the houseboat, cabin or other boat, or undue interference with the rights of others.

Int. 8. OUR RIGHTS: We reserve the right to change the above policies at any time without prior notification.

Signature _____ Date _____